

Europa Leisure

Elegant Products for the Home and Garden

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Warranty

The Europa Leisure 3 year warranty is applicable to the original purchaser and commences on the date of purchase. Proof of the purchase date such as a receipt will be required to validate any warranty claim.

The warranty covers ONLY manufacturing faults or defects. The following are not deemed manufacturing faults by Europa Leisure and are therefore not covered by the 3 year warranty:

- General wear and tear
- Faults caused by failure to follow assembly instructions
- Corrosion of steel
- Damage by misuse
- Staining caused by spillages
- Discolouration due to sunlight
- Products used for anything other than domestic use
- Any third party repairs or alterations having been made to the product
- Damage following extreme weather such as strong winds, frost & floods

- a) Should a manufacturing fault or defect become apparent, in the first instance it would be helpful if close-up digital images could be e-mailed to us at info@europaleisure.co.uk.
Europa Leisure will then advise the next course of action.
- b) If the above is not possible, it is the responsibility of the customer to return the product to the store where purchased. Europa Leisure will liaise with the store and advise if the item is covered by warranty.
- c) Europa Leisure reserves the right to supply a part or component rather than the whole item.